

Consumer Returns

- We want you to be absolutely satisfied with our product. If for any reason you are displeased, please return the product to Topcor within 30 days of the purchase date for an exchange or a refund. Shipping fees are non-refundable.
- We will deduct a \$3 return shipping fee upon receiving your return.
- Please send all your return & exchange requests to shipping@clipa.us.
- Please fill out & include the return form (attached below) with your name, address & invoice number in the space provided.
- Be sure to remove or cover all previous postal labels & tape from the package & seal your package tightly.
- Your package will be PICKED UP via **UPS**. We will send a UPS driver with a return label to your shipping address to pick up the Clipa(s).
- If you need to have the product picked up from a different address please indicate so and include the new address when you contact us or we will have to charge the full price of the return!

Refunds will take 10-20 days

- Topcor will refund the total less the \$3 return shipping charge to your card and a credit will show on your bank's next billing statement, depending on the issuing bank and billing cycle.

If you have any questions feel free to call us toll free at **1.888.804.0661**



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If you choose to return an item, you do not need to call us.

- For a timely return, please fill out this form and make sure to include it along with the item(s) you are returning.
- Your credit card statement will show a credit for your returned item(s) less a \$3 return shipping fee.

If you have any questions, please call us toll free at : **1.888.804.0661**

Name _____
 Order No. _____

Reason for Return	Description	Quantity	Price/Ea	Amount
Gift Returns			Subtotal*	
<input type="checkbox"/> Refund Gift Giver			Tax*	
<input type="checkbox"/> Refund Gift Receiver			Refund Total*	

Consumer Exchanges

- If you would like to exchange an item, please fill out the form below indicating what item you would like instead, and include this form along with the item(s) you are returning.
- Your credit card statement will show a credit for your returned item(s) less a \$3 return shipping fee and a charge for your new item(s) from Topcor.

Description	Quantity	Price/Ea	Amount
			Subtotal*
			Tax*
			New Item Total*

Method of Payment (If different from your original order)

- Visa Mastercard American Express
 Discover Paypal

Account No. _____
 Expires _____
 Signature _____



* We will calculate the tax and totals for you.